

Transition to Limeade from Aetna Health Promise

On March 1, 2021, our wellness platform will be moving to Limeade. Below are some early FAQs to help you understand what's changing.

Who is the new wellness vendor?

Effective March 1, 2021, Limeade will be replacing the Aetna Health Promise wellness plan. Aetna will remain the medical administrator and Flexible Spending Account (FSA) administrator for 2021.

Why are you changing plans?

We believe this is a positive change. The new platform will offer more challenges, incentives, and an exciting and robust nutrition program through FoodSmart.

When is the new plan effective?

The targeted launch date for Limeade is March 1, 2021.

The Aetna Health Promise will conclude December 31, 2020. Services completed up to December 31, 2020, will be processed and counted towards the Aetna Health Promise incentive, which will be paid out in the first quarter 2021.

Who is eligible for the new wellness plan?

You will be eligible to participate in the Limeade program if you are an active employee or a retiree, and you are enrolled in the health plan. Your covered spouse will also be eligible.

The district will continue to offer other wellness programs which are available to all employees. Please visit [pcsb.org/wellness](https://www.pcsb.org/wellness) to view the list of current programs and events offered.

Will dental, vision, and other preventative exams I receive between January 1, 2021 and February 28, 2021 count towards the new Limeade program?

The program with Limeade is currently in the planning stages and more information will be communicated to you, when available. We hope to consider services received before the effective date, but this has not yet been confirmed.

Please don't delay any necessary preventative exams for this purpose. Incentives can be earned through multiple programs and activities!

When will more details be coming?

Details on the Limeade program will be communicated across January and February, with an expected launch date of March 1, 2021!

Will the points I earned for the Aetna Health Promise Incentive still be paid out?

You have until December 31, 2020, to earn credits towards the Aetna Health Promise incentive. Incentives will be added to your paycheck in the first quarter of 2021. You must be actively employed and insured through PCS at the time of payout to receive the incentive.

For a full list of programs available to earn credits, please visit Aetna Health Promise at [pcsb.org/wellness](https://www.pcsb.org/wellness).

How do I check my current credit balance?

Discover how to [check your current credit balance](#). Credits will automatically be tracked but could take 30-60 days to be posted. A grace period after the first of the year will be granted to allow all credits to be posted for services through December 31, 2020.

If you completed an activity and it is not posted on your Aetna member website within 45 days, please contact Jessica O'Connell at pcs.oconnellj@pcsb.org or Gina DeOrsey at pcs.deorseyg@pcsb.org with your date of birth, the activity, and the date of the activity.

